



KALAHARI CAR HIRE (KCH) SUMMARY OF TERMS AND CONDITIONS

Our rates include maintenance, VAT, insurance of the vehicle (excluding the excess payment), unlimited kilometers, airport transfers* but exclude delivery and drop-off fees, fuel and oil.

**From 11 rental days*

The renter undertakes to return the vehicle and camping equipment (if any) in the same condition as received and will be solely responsible for the vehicle from hand over to return of the vehicle.

INSURANCE:

All our vehicles are insured against accidents and theft but the renter will be liable for an excess (see Excess Deposit below) amount.

Our third party liability insurance is N\$ 2,5 million per incident.

The renter will not hold KCH responsible for any deaths or bodily injury to the renter, the occupants of the vehicle and/or any third party during the period of the rental agreement.

EXCESS/ DEPOSIT:

The excess amount payable is N\$ 30 000,00 for vehicle types Classic Manual and Classic Automatic, and N\$ 40 000,00 for vehicle types Comfort and Connoisseur. Reduced excess/ deposit options to N\$ 0 are available** – please contact Kalahari Car Hire to enquire about these.

***Reduction of excess possible from a minimum rental period of 11 days.*

Deposit/excess amount will be blocked on the renter's credit card at pick up of car.

Fully comprehensive insurance options are currently not offered by KCH. Please note that irrelevant of any reduced excess option selected or the total excess amount stipulated per vehicle type, **in the case of negligence and/or failure to comply with traffic regulations and KCH Terms and Conditions, the Renter will be responsible for the ENTIRE amount to repair and/or replace the vehicle.**

Utilization and Negligence:

The vehicle may not be used to tow any other vehicle or trailer/caravan, to transport any goods or passengers at remuneration, or in any motorsport.

Damages to the clutch and/or undercarriage, and damages resulting from negligent behavior, breach of traffic rules or breach of rental terms are not covered by any insurance options.

Reporting of damages/accidents/defects:

These must be reported to KCH within 24 hours. Failure to do so may result in fines, and/or cancellation of rental agreement or failure of insurance cover.

CROSSING BORDERS:

Vehicles may be driven to the Republic of South Africa, and conditionally to Zambia, Zimbabwe, Lesotho, Kingdom of Eswatini with prior written approval from KCH. Driving to/in Botswana is currently only possible on request. Should a vehicle be stolen/ highjacked in the neighbouring countries, the client will be liable for an additional excess of N\$ 3 000.

VEHICLES AND DRIVERS:

Kalahari Car Hire reserves the right to substitute vehicles should the booked vehicle not be available with a similar or upgraded vehicle. Due to the dusty nature of our roads, Kalahari car Hire does not guarantee the use of CD's in the CD players.

All drivers must be noted on the rental agreement and provide a valid and unendorsed driver's license in English. If not available in English, an International driver's license must be provided. No registered driver may drive the vehicle if under the influence of alcohol and takes full responsibility in making sure that he/she does not act negligently whilst driving.

RENTAL TERM:

Extensions of rentals might be possible if notified 48 hours in advance. All rentals are calculated on a 24-hour basis. Irrespective of pick up time, all vehicles to be returned by 16:00 unless otherwise agreed in writing with KCH. Late returns will be fined with N\$ 500 for every hour/part thereof.

VEHICLE TRACKING:

The renter acknowledges the fact that the vehicle is fitted with a tracking system, responsible for logging and transmitting GPS co-ordinates and various other vehicle functions during the rental period.